



# HOSTED MICROSOFT EXCHANGE SERVICES

CONCORD COMPUTER CONSULTING, INC. - CCCI

A SECURE MESSAGING SOLUTION TO HELP SUPPORT YOUR BUSINESS

Intel resellers have been providing hardware for their small-medium business customers' needs for decades. Now with their expanded IT services offerings, they are uniquely positioned to provide customers with a complete solution for their IT needs. This new service offering is backed by Intel's quality and brand promise.

Managing a messaging solution on a continual basis can be quite challenging in today's highly competitive, fast-paced business environment. Managing the proliferation of email viruses and spam, maintaining email security, and controlling the rapid expansion of email volume all take considerable time and resources. The difficulty of email archiving and addressing wireless and remote access can be complicated to handle as well. And the challenges associated with growing application complexities and the demand for anytime-anywhere access increases the importance of a complete messaging solution.

## OUR HOSTED MICROSOFT EXCHANGE SERVICES

Our best-in-class Hosted Microsoft Exchange Services, a fully managed solution, greatly minimizes the challenges of managing a messaging solution yourself. The service is based on a secure, stable environment and can be implemented rapidly for your business needs. Our expert messaging team is available to support your organization's email and collaborative infrastructure, making sure it's always available and operating efficiently. The Service is competitively priced and provided for a predictable monthly fee - and it's delivered in a secure, reliable manner.

## KEY FEATURES OF OUR HOSTED MICROSOFT EXCHANGE SERVICES

There are many features that come with our Hosted Microsoft Exchange Services. They include:

- Installation, configuration, and 24x7 monitoring of Exchange servers, including hardware, OS, and application
- Multiple mailbox size options (per user): 500 Mb, 1 GB, 2 GB
- Security (i.e. firewall) and patch management
- 99.5% email uptime
- Anti-spam and Anti-virus protection
- Personal Calendar and Contacts

- Corporate Address Book and Public Folders
- Access via Outlook, Outlook Express, POP3, IMAP and Web Clients
- Uses industry leading software (Postini) for spam filtering
- ActiveSync: allows you to synchronize your mobile device to your regular workstation

## ADDITIONAL SERVICES

We also offer additional services, including:

- Mobile messaging: (Blackberry or GoodLink)
- Email Archiving and Filtering Services

## THE VALUE OF OUR MICROSOFT HOSTED EXCHANGE SERVICES

There are a variety of benefits from using our Hosted Microsoft Exchange Services. Our secure, reliable service limits the proliferation of spam and harmful viruses. It has the scalability to add and deploy new users to the system while managing increased levels of email volume. Our archiving services make it easy to store and retrieve old messages, while meeting regulatory compliance requirements. In addition, we offer a variety of options and our customer support is always there to help.

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**CONCORD COMPUTER CONSULTING, INC. | CCCI**

25 Commonwealth Avenue  
Concord, MA 01742  
Telephone - 978.369.2495  
Cell - 978.853.6829

